

RaiseFX

Terms of Use



January 2026

TERMS OF USE

0. APPLICATION TO THE RAISEFX GROUP

Everything contained in this Terms of Use document applies in its entirety to every entity within the RaiseFX group of companies (the “Group”). Where these Terms refer to the “Broker”, that reference is to be read as a reference to whichever entity within the Group has accepted the User as a client.

The Group is presently composed of the following two regulated entities, each of which is bound by these Terms of Use on the same basis:

Raise Global SA (Pty) Ltd

Registration number: 2018/616118/07
Authorised Financial Services Provider, FSP No: 50506
Jurisdiction: Republic of South Africa

Raise EU Services D.B Ltd

Registration number: HE428723
Tax Identification Number: 10428723T
Date of registration: 8 December 2021
Registered office: Vasili Tsitsani, 30 Agia Fyla, 3120, Limassol, Cyprus
Jurisdiction: Republic of Cyprus / European Union

Where a clause in this document is, by its nature, applicable only to one of the Group entities (for example, a reference to a national law or regulator), that clause shall apply to that entity only. All other clauses apply to each Group entity equally.

TERMS OF USE

This document sets out the terms and conditions governing access to and use of this website and the related services (the “**Services**”) provided by **RaiseFX** (the “**Broker**”) to any user (the “**User**”).

By accessing this website, creating an account, and/or using the Services, the User confirms that they have read, understood, and fully accepted these Terms of Use, together with any legal notices or declarations published on the website. The User irrevocably agrees to comply with all rules, obligations, and conditions contained therein.

The Broker reserves the right to amend or update these Terms of Use and any related legal documents at any time without prior notice. Continued access to or use of the website and Services constitutes acceptance of any such amendments.

It is the User’s responsibility to ensure that the products and Services offered by the Broker are lawful in their country of residence. The Broker’s Services are available only where permitted by applicable local laws and regulations.

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1. ELIGIBILITY AND LEGAL AGE

The Services are available only to individuals who are **at least 18 years old**, or the legal age of majority in their country of residence, whichever is higher.

Access to and use of the Services is subject to the successful completion of the Broker's **identity verification (KYC) procedures**. As part of these procedures, the User's age is verified prior to enabling trading or other restricted Services.

The Services are therefore **not available** to individuals who do not meet the applicable legal age requirement.

2. INFORMATION ABOUT THE WEBSITE

2.1. The information provided on this website is based on data obtained from publicly available sources deemed reliable, as well as third-party content and research. However, the Broker has not independently verified all such information and does not guarantee its completeness, accuracy, or reliability. Users must conduct their own research and exercise independent judgment before making any decision.

2.2. The Broker makes reasonable efforts to ensure the quality and relevance of the information published on this website. Such information may be updated or modified at any time without prior notice. The Broker does not guarantee that the information provided is accurate, complete, or current at all times.

2.3. The Broker shall not be held liable for any direct or indirect loss or damage arising from the use of the website, including but not limited to

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content errors, website availability, data transmission delays, or failures in sending or receiving data.

2.4. All content is provided as of its publication date and may become outdated due to external factors.

2.5. In the event of any inconsistency between the information published on the website and the Broker's official records, the latter shall prevail.

2.6. Under no circumstances shall the Broker accept responsibility for any loss or damage of any kind resulting from reliance on information provided on the website or through any communication channel.

3. COPYRIGHT AND CONTENT PROTECTION

3.1. All content published on this website is protected by applicable international copyright and intellectual property laws.

3.2. The User agrees to comply with these laws and shall not copy, reproduce, modify, distribute, or use any content for commercial purposes without the prior written consent of the rightful content owner.

4. THIRD-PARTY SOFTWARE

The website may provide access to third-party software for download. The Broker and/or the software publisher shall not be responsible for any loss or damage resulting from the download, installation, or use of such software.

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5. USER AGREEMENTS

These Terms of Use supplement any agreement entered into between the Broker and the Trader. They do not amend, replace, or invalidate any contractual provisions agreed upon separately.

The User confirms that all information provided during account registration is accurate, complete, and truthful, including compliance with the eligibility and legal age requirements set out in these Terms of Use.

6. USE OF EXTERNAL LINKS

The website may contain links to third-party websites. The Broker does not control, endorse, or verify the content of such websites and accepts no responsibility for their accuracy, legality, or use. External links are provided for informational purposes only.

7. LIMITATION OF LIABILITY

The Broker shall not be liable for any direct or indirect damages suffered by the User, including but not limited to trading losses, loss of profits, data loss, service interruptions, latency issues, or reliance on third-party services.

This limitation applies even if the Broker has been advised of the possibility of such damages.

The Broker shall not be liable for any loss or damage resulting from events beyond its reasonable control, including but not limited to equipment failure, communication system failures, unauthorized access,

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cyberattacks, viruses, human error, extreme weather conditions, labor disputes, accidents, fire, war, terrorism, pandemics, riots, governmental actions, or force majeure events.

8. INDEMNIFICATION

By using the website and Services, the User agrees to indemnify, defend, and hold harmless the Broker and its partners from and against any claims, liabilities, losses, damages, and expenses (including legal fees) arising from the User's use of the website or breach of these Terms of Use.