

POPIA COMPLIANCE NOTICE

Effective Date: 11/11/23

At **RaiseFX**, we value your privacy and are committed to protecting your personal information in compliance with the **Protection of Personal Information Act (POPIA) of South Africa**. This notice outlines how we collect, use, store, and protect your data when you interact with our website and services.

1. Information We Collect

We may collect the following personal information:

- Name, surname, and contact details (email, phone number).
- Identification details (such as ID/passport for KYC verification).
- Financial and transactional data related to your trading activities.
- Technical data (IP address, device type, browsing behavior).

2. How We Use Your Information

We use your personal data for:

- ✓ Providing and managing your trading account.
- ✓ Processing transactions and verifying your identity.
- ✓ Communicating updates, promotions, and service improvements.
- ✓ Ensuring compliance with regulatory requirements.
- ✓ Enhancing security and fraud prevention.

3. Data Protection & Security

We implement strict **technical and organizational measures** to safeguard your personal data against unauthorized access, loss, or misuse. Your information is securely stored and only accessible to authorized personnel.

4. Your Rights Under POPIA

As a data subject, you have the right to:

- ◆ Access and request copies of your personal information.
- ◆ Request correction or deletion of your data.
- ◆ Object to the processing of your personal data.
- ◆ Withdraw consent for marketing communications at any time.

5. Sharing of Personal Information

We do not sell or share your personal data with third parties unless:

- ☑ It is necessary for service provision (e.g., payment processors, regulatory bodies).
- ☑ Required by law or a legal authority.
- ☑ You have provided explicit consent.

6. Cookies & Tracking Technologies

Our website may use **cookies and similar tracking technologies** to enhance user experience and analyze website traffic. You can manage your cookie preferences in your browser settings.

7. Contact Us

If you have any questions about how we process your data or wish to exercise your rights under POPIA, please contact our **Data Protection Officer (DPO)**:

✉ **Email:** support@raisefx.com

☎ **Phone:**

For more details, please refer to our **Privacy Policy**.